



01/12/2017

**REVISED CUSTOMER CARE TIMES AND OPENING HOURS TO THE  
PUBLIC OF THE DEPARTMENT'S FRONT OFFICE**

**Customer Care and Front Office:**

Winter hours – 1st October – 15th June

Monday – Friday (except Public Holidays) from 08:30hrs - 15:30hrs

Summer hours – 16th June – 30th September

Monday – Friday (except Public Holidays) from 08:30hrs - 13:30hrs

For Customer Care queries, the Department's Customers are also encouraged to send an e-mail on the generic e-mail address: [info.contracts@gov.mt](mailto:info.contracts@gov.mt)

**Contact Details:**

Telephone: +356 21220212

e-mail: [info.contracts@gov.mt](mailto:info.contracts@gov.mt)

**P.S.** Personal visits related to customer care are accommodated strictly by appointment, by contacting the Department either via phone or e-mail.